TARIFF BOOK (CFA Products)

Updated upto 31-07-2014

(The information contained in the document is for internal use only. In case of any doubt, the relevant Tariff Circular may be reffered to. The discrepancy, if any, may kindly be reported to this office.)

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A. LANDLINE AND WLL TARIFF PLANS

A.01 LANDLINE/WLL TARIFF PLANS FOR URBAN AREA

Particulars	General	One India	Economy	Special	Special	Super	Premium	Sulabh
					Plus			
1. Security Deposit	Local +	- STD: Rs. 500, Local + :	STD + ISD: Rs. 20	00, Rs.500	/- for Sulabh w	ith outgoing	g only on ITC	
(Refundable)		(Existi	ng BSNL landline	customer	s are exempted	d)		
2. Installation Charges			R	s.500				
3. Fixed Monthly Charges	(Rs.)							
(a) Less than 30000 lines	140	195	300	425	975	1450	2450	90
(b) >30000 lines	195	195	3	425	975	1450	2450	140
4. Free Calls allowances (In	n MCU per month)							
(a) Less than 30000 lines	140 On-Net only	105 On Not only	225	400	1000	1500	2000	NLL
(b) >30000 lines	195 On-Net Only	195 On-Net only	225	400	1000	1500	3000	INLL
5. Unit Call Charges (Rs.)	On-Net Rs.1.00	On-Net Rs.1.00 Off-	Do 1 20	Do 1 10	Do 1 00	Da 0 00	Da 0 00	1 20
(Except for free calls)	Off-Net Rs.1.20	Net Rs.1.20	Rs.1.20	Rs.1.10	Rs.1.00	Rs.0.90	Rs.0.80	1.20

A.02 LANDLINE/WLL TARIFF PLANS FOR RURAL AREAS

Particulars	General	One India	Economy	Special	Special	Special	Super	Premiu	Sulabh *							
			(New)	(New)	(Old)*	Plus		m								
1. Security Deposit	Local: Rs. 250,	Local+STD: Rs. 500, L	ocal+STD+ISD	: Rs. 2000, Rs.	.500/- for S	ulabh with	outgoing o	nly on ITC (Existing BSNL							
(Refundable)			bfon	e customers a	re exempt	ed)										
2. Installation Charges				Rs.30	0											
3. Fixed Monthly Charges (Rs.	.)															
(a) Less than 1000 lines	70	195	300	425	650	975	1450	2450	90							
(b) >1000 to < 30000 lines	120	195	300	425	650	975	1450	2450	90							
© >30000 lines	150	195	300	425	650	975	1450	2450	140							
4. Free Calls allowances (In MCI	U per month)															
(a) Less than 1000 lines	75 On-Net															
(a) Less than 1000 lines	only	195 On-Net														
(b) >1000 to < 30000 lines	120 On-Net only							195 On-Net only			225	400	700	1000	1500	3000
© >30000 lines	150 On-Net	Olliy														
© >30000 lines	only															
5. Unit Call Charges (in Rs.)	On-Net	On-Net Rs.1.00		·												
(After Free Calls)	Rs.1.00 Off-	Off-Net Rs.1.20	1.20	1.10	1.10	1.10 1.00	0.90	0.80	1.20							
(Alterriee Calls)	Net Rs.1.20	OII-NEL RS.1.20														

^{*} Special Old plan is available for existing customers only.

Call Forwarding (Permitted within the BSNL Network & within the License Service Area, LSA)

If "A" originates a call to "B" and "B" forwards the call to "C" then charges will be

Charges for "A": Normal call charges between "A" & "B"

Charges for "B": Normal call charges between "B" & "C" as per plan. No fixed charge is payable for call forwarding.

Charges for "C": Nil

PULSE RATE IN SECONDS PER MCU

1 0 2 0 2 10 11 2 11 0 2 0 0 11 2 0 11 11 11 10 0								
Particular	BSNL Ne	twork	Other No	etwork				
	Fixed/WLL (except 10	Cellular / WLL (10	Fixed/WLL (except 10	Cellular / WLL (10				
	digit numbers)	digit numbers)	digit numbers)	digit numbers)				
Local & Intra Circle Calls								
Local	120	90	90	60				
0 -50 Km	120	90	90	60				
> 50 Km	120	90	90	60				
Inter Circle Calls (STD Calls outside Circle)								
0 -50 Km	120	60	90	60				
> 50 Km	120	60	90	60				

Safe Custody Plan for Landline services

Customers, who do not intend to use their landline connection for more than three months period and want to ensure that their line is not misused in their absence, can avail the Safe Custody Plan at very nominal charges:

- The safe custody charges will be Rs. 50/- per month for urban areas and Rs. 30/- per month for Rural areas. The charges will be paid in advance.
- ♣ The phone connection will be disabled for the period of safe custody.
- Telephone number will be retained and will be restored after the period of safe custody on the request of customer.
- The minimum period of safe custody will be three months.
- **♣** The charges will be applicable w.e.f. 5-5-09
 - Local: Rs. 250, Local+STD: Rs. 500, Local+STD+ISD: Rs. 2000, Rs.500/- for Sulabh with outgoing only on ITC
- (Existing BSNL bfone customers are exempted)

A 3. (A) Authorization to CGMS for launch of Optional plans in their respective Circles

	Applicable for :			Applicable for :				
Particulars	1. Urban area SSAs having L/L equipped			Urban area SSAs having L/L equipped Capacity > 1,00,000				
	•	city < 1,00,000	6					
	2. All Ru	iral areas irrespe	ctive of capacity		1			
Plan Name	UL-350	UL-500	TV-250	UL-450	UL-600	TV-250		
Plan Charges per Month(in Rs)	350	500	250	450	600	250		
Free Talk Value (in Rs)	NIL	NIL	200	NIL	NIL	200		
Call Charges:								
From BSNL Fixed Line to BSNL	Unlimited (No	Unlimited	1.00	Unlimited	Unlimited	1.00		
Fixed Line (in Rs).	charge)	(No charge)	1.00	(No charge)	(No charge)	1.00		
From BSNL Fixed Line to BSNL	0.60	Unlimited	1.00	1.00 0.60		1.00		
Mobile (in Rs).	0.00	(No charge)	1.00	0.00	(No charge)	1.00		
From BSNL Fixed Line to								
other Operator's network (in	1.00	1.00	1.00	1.00	1.00	1.00		
Rs).								
Pulse		60 sec						

3.(B) Add –on Tariff Packages for broadband combo plans customers for PSTN calls from BSNL Fixed Lines with Broadband facility.

rixed Lilles with broadband faci	iiity.			
Particulars	Applicable for: 1. Urban area of the Capacity < 1,00,000	Applicable for : Urban areas equipped Capad	0 ,	
	2. All Rural areas irresp			
Plan Name	AO-225	AO-375	AO-325	AO-475
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed Lines	Rs 225/-	NA	Rs 325/-	NA
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed line + BSNL Mobile)	NA	Rs 375/-	NA	Rs 475/-

3.(B) Add –on Tariff Packages for broadband combo plans customers for PSTN calls from BSNL Fixed Lines with Broadband facility.

	Applicable for :	Applicable for :		
	3. Urban area of the St 1,00,000	SA having L/L equipped Capacity <	Urban areas SSA having L/L equippe Capacity > 1,00,000	
Particulars	1,00,000		- Capacity - 2,00	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	4. All Rural areas irresp	pective of capacity		
Plan Name	AO-225	AO-375	AO-325	AO-475
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed Lines	Rs 225/-	NA	Rs 325/-	NA
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed line + BSNL Mobile)	NA	Rs 375/-	NA	Rs 475/-

Annual Plan for Rural/Urban					
Particular	Plan 1540				
Advanced Annual Fixed charges	Rs.1540				
Monthly Charges	Nil				
FREE(Local+STD) MCUs per Month	Nil				
Unit Rate per MCU(For Local+STD calls)	Rs.1.20(Onnet/Offnet)				
Validity of Plan	12 Months				
ISD Calls Charges	As per general Landline Plan				
Pulse Duration of Local/STD calls	As per General landline Plan				
Installation Charges and other terms & condition.	As per General landline Plan				

Note:- The promotional scheme may be launched for a period of 90 days w.e.f. 01.05.2014

A.04

Installation Charges (in Rs)

Particulars		Rural				Urban					
		Existing Charges	Revised Charges	Discount on Advance Rental Option	Net Installation Charges	Additional MCU if CLIP is subscriber	Existing Charges	Revised	Discount on Advance Rental	Option Net	Charges Additional MCU if CLIP is subscriber owned
	Monthly rental option	300	550	0	550	300	500	750	0	750	300
	1 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
Combo Plans	2 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
	3 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
Land line	Monthly rental option	300	550	0	550	300	500	750	0	750	300
plans	1 yr. advance rental option	300	550	0	550	300	500	750	0	750	300

Note:- Clip Instrument Charges:- In addition to above installation charges, Rs. 300/- shall be charged as cost of instrument in case of NTC and at subscribers request Rs. 600/- as replacement cost with Clip Instrument. However, clip instrument shall be changed free of cost in respect of CIC customers, who have paid last six month vill for landline connection with total amount of Rs. 5000/-. Subsequent request for change of clip instrument free of cost shall not be considered before completion of 3 years from the date of change of Clip instrument.

A.05 ANNUAL PAYMENT OPTION FOR ALL EXISTING PLANS OF LANDLINE/WLL.

Annual payment option facility has been approved by the Competent Authority in all existing plans landline/WLL service by levying fixed monthly charges of 11 months as against 12 months when the payment is made at a time in advance (Circular No. 3-4/2009-R&C[CFA] dated 13-03-2013.

A.06 SPECIAL SCHEMES ON LANDLINE/FWT/WLL

1. Rent Free Landline Connection Scheme:

One landline (bfone) connection would be offered free of cost (No rental but usage charges will be there) to the CICs/Corporate/General Customer of bfone having average monthly bill of Rs.500 and more (average of last six months).

Important Features:

- 1. Fixed Monthly Rental: Nil 2. Free Calls: Nil 3. Call Charges: Rs.1.20 per MCU
- 4. The connection will be provided to the individual or organization in the same premises where bfone is working.
- 5. Initially connection will be provided without STD.
- 6. For STD facility subscriber has to give request with applicable security deposit.

2. New Telephone connections to govt. department without security deposit:

New telephone connections (bfone) except temporary connection may be provided without security deposit (ARD) to the State government departments, Central government departments, Central PSUs, Local/Municipal bodies etc. No refund/adjustment of existing ARD/Security deposit is permitted under any circumstances.

Special package for fixed line phone used for Swiping Credit /Debit card authorization

Security Deposit		As applicable		
Installation Charges	S	Rs. 500		
Fixed Monthly Cha	rges	Rs. 450/- p.m.		
Free calls		Nil		
(i) Local Calls	(a) Fixed to Fixed	50 paise per 60 sec. pulse		
(i) Local Calls	(b) Fixed to Cell	As per existing tariff		
(ii) STD/ISD CALLS		As per existing tariff		

A.07 FIXED LANDLINE PREPAID (FLPP) SERVICES.

TARIFF FOR PREPAID (FLPP SERVICE) OVER POSTPAID LANDLINE

This service can be offered on any landline in any post-paid plans subject to technical feasibility. The service shall get activated as soon as the customer activates the account with the help of Retail Account Card for the service. The tariff over post-paid service is as under

Retail Prepaid + Postpaid Account Card Profiles

S.No.	Particulars	Retail Prepaid
1.	One time activation charge	Rs.100/-
2.	Service Tax + Education Cess @ 12.36 %	Rs.12.36
3.	Sale Value of Card	Rs.112.36
4.	Talk Value	Rs.90
5.	Validity of Account Card	60 days
6.	Unit Rate	Rs.1.20

Recharge Coupons 200

S.No.	Card Value (In Rs)	100	200	500
1.	Talk Value	120	240	600
2.	Service Tax + Education Cess @ 12.36%	12.36	24.72	61.80
3.	Sale Value including service tax (In Rs.)	112	225	562
4.	Validity (Days)	90	120	150
5.	Grace Period (Days)	7	7	7
6.	MCU Rate (In Rs.)	1.20	1.20	1.20

INDIA TELEPHONE CARD (ITC) A.08

India Telephone Card (ITC) or Virtual Card Calling (VCC) card uses IN services by which subscriber can make calls from any normal telephone connection to any destination number and have the cost of these charged to the account of particular ITC, without any charge on calling or called line. This service is available from local PCO also. With the help of this card STD/ISD calls can also be made from the telephone with STD/ISD barred. ITC card purchased in one city can be used in any other city where this service is available. ITC card can also be used from BSNLWLL & Cellone connections.

1. Tariff for ITC Cards

1. **Card Details:**

MRP (in Rs.) in all States	20	55	110	300	550	1100
Usage period after first use i.e., Validity (in days)	10	30	60	90	120	180
Service Tax+ Education cess @12.36% applicable except in J& K State (in Rs.)	2.20	6.05	12.10	33.00	60.50	121.00
Expiry Period (Shelf life in months)	18	18	18	18	18	18
Card value and Talk value (in Rs.)						
A) For cards to be sold in States other than J & K						
Card Value	17.80	48.95	97.90	267.00	489.50	979.00
Talk Value	16	47	100	275	500	1000
B) For cards to be sold in J & K State						
Card Value	20	55	110	300	550	1100
Talk Value	18	52	110	310	574	1158
For Local & STD calls Tariff in Rs/Minute will be as below:						
Denomination of UITC (Rs.)	20	55	110	300	550	1100
BSNL Fixed to any network Fixed	0.6	0.6	0.6	0.6	0.6	0.6
BSNL Fixed to BSNL Mobile & vice versa	0.8	0.8	0.8	0.8	0.8	0.8
BSNL Mobile to BSNL Mobile	0.6	0.6	0.6	0.6	0.6	0.6
BSNL Fixed to other operator mobile	1.0	1.0	1.0	1.0	1.0	1.0
BSNL Mobile to other operator Fixed	1.0	1.0	1.0	1.0	1.0	1.0
BSNL Mobile to other operator Mobile	1.0	1.0	1.0	1.0	1.0	1.0

A.09 ISDN PRI AND BRI SERVICES

	7.0	1	I KI AIVO L		1	1 -		T .
Particulars	BASIC Plan	Plan-5,000	Plan-10,000	Plan 20,000	Plan 50,000	Plan 100,000	Plan 200,000	Plan 300,000
Registration charges	0	0	0	0	0	0	0	0
Advance Security Deposit (Refundable) (Rs.)	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000
Installation charges (Rs.)	3000	3000	3000	3000	3000	3000	3000	3000
Monthly Modem Rental, if provided by BSNL(Rs.)	500	500	500	500	nil	nil	nil	nil
FMC per E1 (Rs,)	2500	2500	2500	2500	2500	2500	2500	2500
Plan Charges (Rs)	0	5000	10000	20000	50,000	100,000	200,000	300,000
Free Local+STD calls worth Rs.	0	5000	10000	20000	50,000	100,000	200,000	300,000
Call charges for 60 SEC pulse local+STD (Rs./min)	0.90	0.80	0.75	0.70	0.65	0.60	0.52	0.45
Call charges for 30 SEC pulse local+STD(Rs./min)	Not available	0.90	0.80	0.76	0.70	0.66	0.58	0.50
Call charges for 1 SEC pulse local+STD(Rs./min)	not available	not available	1.20	1.20	1.20	1.20	0.60	0.60
Free ISD Calls worth Rs	0	0	0	0	0	0	0	0
ISD Call charges		I.	As per	General rura	l/urban landlir	ne plan	JI	
Call Pulse duration of ISD calls				60) Sec			
Number of junctions allowed under same Plan Charges	30	30	30	30	60	90	120	150
Minimum hire period		•	•	Three	months	•	•	•
Charges for providing Free EPBAX /internal wiring and CLIP instruments	At present, BSNL does not provide clip instrument, internal wiring in free EPABX scheme, no provision is to be made for the charges						sion is to be	
Charges (in Rs per Extension) for provi	ding VPN on P	RI's of existing	Customer					
Within SDCA		60	60	60	50	35	20	10
Within SSA	NO VPN	80	80	80	70	55	40	20
Within Circle		130	130	130	120	105	90	70
All India		200	200	200	190	175	160	140

Addl. Bulk Discount on Billed amount:- (Discount is to be given on usages charges only. All fixed charges like FMC, installation charges, VPN Charges & other accessories charges are not to be considered in the billed amount for purpose of extending discount.)								
(ii) if Billed amount exceeds Plan charges by 50%	0%	0%	2.5%	4%	5%	7%	10%	15%
(iii) if Billed amount exceeds Plan charges by more than 100%	0%	2.5%	5%	6%	7%	10%	15%	20%

Advance navment plan	One year	11 months advance in all plans
Advance payment plan	Two years	21 months advance in all plans
charges and rental option for	Three years	30 months advance in all plans

TARIFF PLAN FOR ISDN BRI SERVICE

Particulars	General Plan 360	Plan-500 (new)	New Economy Plan-1000	Special Plan 1500	Super Plan- 3000		
Registration	Nil	Nil	Nil	Nil	Nil		
Initial Deposit (ARD)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000		
Fixed Monthly Charges	360	360	360	360	360		
Plan Charges	Nil	140	640	1140	2640		
Monthly free (Local+STD) ONNET call Value in Rs.	0	140	640	1140	2640		
Monthly free (Local+STD) OFFNET call Value in Rs.	0	50	250	450	850		
Monthly free ISD call Value in Rs.	0	0	0	0	0		
Charges beyond free Usage							
Unit call charges per MCU for ONNET (Local +STD) calls	1.10	1.00	1.00	0.90	0.80		
Unit call charges per MCU for OFFNET (Local +STD) calls	1.20	1.10	1.10	1.00	0.90		
ISD call charges (in Rs.)	As per rural/ Urban general plan						
Pulse Rate	All call to be charges at Uniform rate of 60 Seconds duration						
Minimum hire period			Three	Months			

A-09 TELEPHONE CONCESSIONS

Concessional Group	Regn. Charges	Rental Charges	Instal. Charges	Ref. Circular/Order No.
Galantry Award Winders of three armed forces	Nil	Nil	Nil	DTS No. 2-47/92-PHA dt. 18.09.2000
Awardees for President's PoliceMedal for Gallantry	Nil	Nil	Nil	BSNL No. 2-47/92-PHA dt. 09.08.2001
N.E. Serving Employees BSNL	Nil	Nil	Nil	DTS NO. 2/09/98-PHA (Pt.I) dt. 28.09.2000. (Free calls as admissible to normal Subs.)
Retired DOT/BSNL Employees	Nil	Nil	Full Charges where actual installation is involved.	DTS No. 2-79/94-PHA Dt. 12.01.2000) read with 2-7/2007-PHA dt 20.07.2007 (Free Calls as mentioned therein)
Freedom Fighters	Nil	50% of Normal Rental	Nil	DTS No. 2-47/92-PHA dt. 13.06.2000
War Widows/Disabled Soldiers	Nil	50% of Normal Rental	Nil	DTS No. 2-47/92-PHA dt. 18.09.2000
Blind Persons	Full Charges	50% of Normal Rental	Full Charges	9-27/93-PHA dt 23.09.93
Sr. Citizens	Nil	Full Charges	Full Charges	No other concession is admissible.

^{**} External shifting of LL/BB plan @Rs. 300/- per shift and Name transfer charges @ Rs.200/- per occasion introduced Vide (Circular No. 3-4/2009-R&C [CFA] dated 13-03-2013]).

The following charges /Registration are dispensed with from the date of order viz,

- I. Registration Charges for NTC where there is no waiting list. However instlaation charges shall be recovered through D/N before issuing OB. (BSNL No. 2-32/2000 PHA Dt. 17-05-2001)
- II. Registeration of telephone connections under "TATKAL" /'OYT Genral & OYT Special" & Temporary Connection (Circular no 2-2/2009-PHA dated 20.04.2009).

B. LOCAL/STD/ISD PCOs/VPTs

B.01 LOCAL/STD/ISD PCOs/VPTs INCLUDING CCB TYPE PCOs

Minimum Guarantee and Security Deposit:

1 171111111111111111111111111111111111	. Minimum Guarantee and Security Depositi						
Particulars	Local CC	B Type PCO	Local VPTs		Local VPTs /STD VPTs	Local/STD/ISD* PCOs	
	Rural	Urban	Rural	Urban	Rural	Rural	Urban
Minimum Guarantee**	100	100	0	0	0	120	200
Security Deposit*							
Handicapped	0	0	0	0	250	0	0
Other than Handicapped	600	1000	0	0	250	600	1000

^{*} For ISD facility, additional security deposit of Rs.2000 may be taken for urban areas PCOs.

10 MCUs as free calls per month for all VPTs working on landline/DSPT/CDMA postpaid service (Circular No. 6-1/2009-R&C-CFA dated 24.12.2009.

B. 2. Pulse Rate

(i) Local / STD Pulse Rate for all type of PCOs:

	Particulars	Unit Rate (inclusive	From	Landline / WL	From GSM / CDMA PCOs (Full Mobility)			
		of service	BSNL N	Vetwork	Other Network		All Networks	
		tax)	Wireline / WLL*	Cellular/ CDMA	Wireline/ WLL*	Cellular/ CDMA	All Calls	
1.	Local & Intra Circle Calls:							
a)	Local & Intra Circle upto 50 kms	Re.1.00	45	45 45		45	45	
b)	Intra Circle > 50 kms	Re.1.00	45		45		45	
2.	Inter Circle Calls	Re.1.00	45 45					

(ii)Pulse rate for PCOs working on DSPT

Particulars	Unit Rate. (Rs.)	Pulse in Sec	Remarks
Local & Intra Circle Calls	1.00	60	Irrespective of distance
Inter Circle Calls	1.00	60	

<u>For ISD rates:-</u> <u>Circular No. 94/13-14 dated 12-02-2014, as modified from time to time, available on Intranet portal may kindly be referred to .</u>

B.3 Defined Rates for billing of Land line PCOs:

(i) For All type of Postpaid Landline PCOs including fixed PCOs provided on WLL & VPTs (except Local VPT)

Billed MCU per month	MRP per MCU	Defined Rate	ST & Cess applicable on defined rate (10.3%)	Net billed to PCO Operator per MCU inclusive of ST & Cess
C1	C2	C3	C4=C3*12.36%	C5=C3+C4
<=400	1	0.662	0.082	0.744

Note: 1. MRP is defined as: Maximum limit of the price allowed to be charged to public by the PCO operator.

2. **Defined rate is:** Basic price charged to PCO operators (excluding S.T & Cess).

(ii) For Local VPT:

There is no change in discount structure of local VPT no service tax is leviable on local calls made from Local VPT. However billing shall be done in respect of Local VPT Operators on the basis of revised billing policy i.e. Bills shall be issued to VPT Operators @ 50 paise per MCU after allowing discount instead of Rs.1.00 per MCU.

B.5 Account card, Recharge Coupons Value, Validity and Net Sale Priced for FLPP PCO

Card Value	Account		Recharge Coupons						Validity
	Card								Coupon
Card Value (Rs.)	300	300	500	1000	3000	3500	5000	10000	150
Validity (In Days)	7	30	45	60	60	60	60	75	20
Talk Value (Rs.)	200	300	500	1000	3000	3500	5000	10000	Nil
Ser. Tax (12.36%) (Rs.)	33	33	55	110	330	385	550	1100	17
% of Comm.	N.A	32	33.5	36	36.5	38	40	42.5	Nil
Comm. Amount (Rs.)	N.A	85	149	320	975	1184	1780	3782	Nil
Net Sale Price* (Rs.)	300	215	351	680	2025	2316	3220	6218	150
MCU Rate (ST Included)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

* Net Sale price of all recharge coupons is inclusive of service Tax & Education Cess and Higher education cess.

- Commission will be paid upfront i.e. net amount after deducting commission will be charged at the time of sale of the recharge coupon.
- These PCO cards will be sold from the BSNL Customer Center only.
- Uniform Grace period of 22 days is allowed for all value of cards. However no additional grace period is allowed. No outgoing call is allowed
 during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period,
 thereafter it shall lapse.
- The Service charges as applicable in the present regime of Post paid STD PCO shall continue.
- The Security Deposit already given by the PCO holder should be refunded after three months of migration to Prepaid PCO. The refund may be in terms of cash after 3 months of migration to take care of accounting issue.
- The Top Up cards in Pre-Paid PCOs (FLPP PCO) are not permissible.
- The shelf life for account card will be of 5 years and of recharge coupons will be of 3 years.
- All the prevailing instructions/guidelines issued by corporate office for post paid STD PCOs/Local PCOs will be applicable for universal PCOs (FLPP account) also.

^{**} Minimum guarantee is inclusive of service tax but exclusive of commission viz. net billing in respect of Local CCB Type PCOs and in respect of Local/STD/ISD PCOs both for rural and urban minimum guarantee is exculsive of service tax and education cess.

C. DSPT Tariff

C.01 TARIFF OF DSPT SERVICE ON COMMERCIAL BASIS.

Tariff for Digital Satellite Public Telephone (DSPT) Service on Commercial basis

S. No.	Particulars	Amount
1	Sale Price including installation of each DSPT terminal (1.2 m Antenna Diameter with BUC (1 Watt)	Rs.80,000 (Non refundable)
2	Sale Price of SPV equipment per unit	Rs.35,000 (Non refundable)
3 (i)	Voice Usage Charges (Within India) Fixed monthly charges	Rs.500.00
(ii)	Call charges per minute	Rs. 5.00
(iii)	Pulse rate	60 seconds
4	Minimum Commitment	2 years
5	Other charges	WPC charges, Service Tax , Licence Fee etc.

(105-1/2008-Comml Dated 18-6-2008 and 10-3/Comm./2009-R&C Dated 26-5-2009).

Other terms and conditions: DSPT service shall be provided after an agreement is signed with the customer. The agreement should, inter alia, include following points:

- (i) For commercial purpose, DSPT will be procured based on the request received from the customer;
- (ii) In case of surrender of service by the customer before the expiry of the minimum commitment period, the customer shall be liable to pay the dues on account of all engaged service, for the remaining period;
- (iii) In addition to (ii) above, in case of surrender before the expiry of commitment period, the decommissioning charges @Rs.10,000/per DSPT terminal shall also be payable by the customer;
- (iv) The transportation of equipment to site is customer's responsibility;
- (v) WPC charges, Licence Fees will be charged @ 15% on item 1 & 2 above (i.e. Sale price of DSPT Terminal and Sale price of SPV equipment)
- (vi) Broadband Service to DSPT customer may be provided under Unlimited Business Plan UL3300/UL3300 plus as per existing guidelines for Broadband services

Shifting Charges of DSPT service on Commercial basis

S.No.	Particulars	Charges (Rs.)
1	Dismantling of DSPT	10000/-
2	Re-installation of DSPT	10000/-
3	Transportation charges	4000/-
4	Site survey charges	2500/-
5	LF & WPC charges @ 15% of (1+2+3+4)	3975/-
6	Total charges for shifting of DSPT	30475 /-

(6-1/2009-R&C [CFA] Dated 24-9-09)

- (i) Service Tax will be charged extra, as applicable.
- (ii) The equipment shall be insured for any damage caused during transit and the insurance charges shall be borne by the customer.
- (iii) Shifting charges are applicable to customers for DSPT taken on commercial basis only.

C.02 Tariff for provisioning of (i) 2nd Telephone Connection on the 2nd Port of DSPT connection to the same user and (ii) Temporary DSPT connection on Commercial Basis.

a. Tariff for Provisioning and Installation of 2nd Telephone connection on the existing DSPT (w.e.f 21.07.2010)

Sl. No.	Particulars	Charges (in Rs.)				
1.	One Time Provisioning Charge	35,000/-				
2.	Fixed Monthly charges (FMC)	500/-				
3.	Call charges per Minute	5/-				
4.	Pulse Rate	60 sec.				
5.	ISD call charges for DSPT connection on any port	Existing ISD rate + Rs. 5/- per minute.				
6.	Security Deposit					
a.	For 1 st (main) connection (Non-ISD)	Average billed amount of last 3 billing cycles.				
b.	For 2 nd connection (Non-ISD)	Rs. 15,000/-, subject to review after 3 months.				
Additiona	I Security Deposit of Rs. 10,000/- shall be obtained for provision	ing of ISD facility in addition to the amount specified at 6(a) & 6(
above.						

C.3 Tariff for Temporary provisioning of DSPT connection: (w.e.f.21.07.2010)

Sl. No.	Particulars		Charges (in Rs.)		
1.	Security Deposit for provis	sioning of DSPT without SPV system	1,00,000/-		
2.	Security Deposit for provis	sioning of DSPT with SPV system	1,40,000/-		
3.	Installation, Commissionin	g & Transportation	15,000/-		
4.	LF & WPC charges	DSPT system without SPV system	12,000/-		
	LF & WPC Charges	DSPT system with SPV system	17,250/-		
5.	Fixed Monthly charges (FN	AC)	5,000/-		
6.	Call Charges Per Minute		5/-		
7.	Pulse Rate		60 sec		
8.	Dismantle Charges		10,000/-		
Note: Ten	nporary DSPT connection can	be given for a maximum period of three (3) r	nonths only.		

<u>C.4 Tariff for Internet Access with facility of download of data at 64 Kbps on DSPT</u>: (w.e.f. 17.08.2010)

Sl. No.	Particulars	Charges (in Rs.)
1. Fixed Monthly Charges (FMC):		
a.	For Unlimited Plan	Rs. 9,999/-
b.	For Limited Plan with Free Download upto 200 MB	Rs. 1,350/-
	Additional usage Charges per MB beyond 200 MB in case of Limited Plan	Rs. 4/- per MB
2.	Provisioning/Installation charges	Rs. 1000/-

D. Broadband Services BROADBAND TARIFF LIMITED PLANS

			UUI BKUADBA	ND TAKIFF L	Limite			
S. No.	o. Particulars		BBG 275	BBG CNT Combo 630	BBG Speed Combo 2949	BBG Super Speed Combo 3899 VDSL	BBG Super Speed Combo 5249	BBG Super Speed Combo 7349
1	Bandwidth (Download Speed)		Upto 2Mbps	Upto 2 Mbps	Upto 8Mbps	Download -Upto 10 Mbps Upload -Upto 4 Mbps	Upto 16 Mbps	Upto 24 Mbps
2	Applicabilit	ty	All Users	All Users	All Users	All Users	All Users	All Users
3	Monthly C	harges (Rs)	275	630	2949	3899	5249	7349
4	Annual Pay (Rs.) [11 x	ment Option FMC]	3025	6930	32439	42889	57739	80839
5	Two Years (Rs.) [21 x	Payment Option FMC]	5775	13230	61929	81879	110229	154329
6	Three Years Payment Option (Rs.) [30 x FMC]		8250	18900	88470	116970	157470	220470
7	Download/Upload Limit (MB/ GB) per month		1.0 GB	2.5 GB	60 GB	100 GB	125 GB	250 GB
8	MB beyond	Usage Charges/ d free 'upload limit (Rs)	0.30 upto 5 GB, 0.15 thereafter	0.30 (08:00-02:00 Hrs.), 0.15 (02:00-08:00 Hrs.)	0.15	0.15	0.15	0.15
9	Free E-mai E-mail ID)	l IDs/Space (Per	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
10	Static IP Ac Request)	ddress (On	NA	NA	One Free	One Free	One Free	One Free
11	Security De	eposit	NIL	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges
12	Minimum I	Hire Period	One Month	One Month	One Month	One Month	One Month	One Month
13	Telephone fixed monthly charges in Rs			NIL	NIL	NIL	NIL	NIL
14	Free Calls* (within BSNL N/W only)		As per existing	250	500	500	1000	1000
15	MCU Charges	To BSNL N/W after free calls	Landline Plan	1	1	1	1	1
13	/ Pulse (In Rs.)	To other Net Work	ished Courses & No.	1.2	1.2	1.2	1.2	1.20

^{*} In NCR SSAs (only in Faridabad, Ghaziabad, Gurgaon & Noida), available free calls under combo plans are offered as 50% calls within BSNL N/W and 50% calls to other N/W w.e.f 01-04-2013.

[#] In Tamilnadu Circle the charges are Rs. 0.15 per MB from 02:00 hours to 08:00 hours and Rs. 0.30 per MB rest of the time.

D.02. BROADBAND TARIFF UNLIMITED PLANS

						Uı	nlimited Pla	ns			
S. No.	Part	iculars	BB Home UL 545	BB Home Combo UL 675	BBG ULD 795	BB Home Combo ULD 800	BBG Combo ULD 900	BB Home Combo ULD 999	BBG ULD 1275	BBG Combo ULD 1425	BBG Combo ULD 1445@
1	Bandwidth (E	Download Speed)	512 Kbps flat	512 Kbps flat	pto 2 Mbps till 8 GB, 512 Kbps beyond	upto 1 Mbps till 6 GB, 512 Kbps beyond	upto 2 Mbps till 8 GB, 512 Kbps beyond	upto 4 Mbps till 8 GB, 512 Kbps beyond	upto 4 Mbps till 20 GB, 512 Kbps beyond	upto 4 Mbps till 20 GB, 512 kbps beyond #	upto 2 Mbps till 20 GB, 1 Mbps beyond
2	Applicability		Home only	Home only	All Users	Home only	All Users	Home only	All Users	All Users	All Users
3	Monthly Cha	rges (Rs)	545	675	795	800	900	999	1275	1425	1445
4	Annual Paym [11 x FMC]	ent Option (Rs.)	5995	7425	8745	8800	9900	10989	14025	15675	15895
5	Two Years Pa (Rs.) [21 x FM	nyment Option 1C]	11445	14175	16695	16800	18900	20979	26775	29925	30345
6	Three Years F (Rs.) [30 x FM	Payment Option 1C]	16350	20250	23850	24000	27000	29970	38250	42750	43350
7	Download/U GB) per mont	pload Limit (MB/ th	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
8	beyond free	sage Charges/MB bload limit (Rs)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
9	Free E-mail II mail ID)	Os/Space (Per E-	1/5 MB	1/5 MB	2/5 MB	2/5 MB	1/5 MB	1/5 MB	2/5 MB	2/5 MB	2/5 MB
10	Static IP Addi Request)	ress (On	NA	NA	NA	NA	NA	NA	One @ Rs. 2000/- p.a. additional	One @ Rs. 2000/- p.a. additional	One @ Rs. 2000/- p.a. additional
11	Security Depo	osit	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges
12	Minimum Hir	re Period	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month
13	Telephone fix	•		NIL		NIL	NIL	NIL		NIL	NIL
14	Free Calls* N/W only)	(within BSNL	As per	100	As per	NIL	350	400	As per	250	250
15	MCU Charges /	To BSNL N/W after free calls	existing Landline Plan	1.00	existing Landline Plan	1.00	1.00	1.00	existing Landline Plan	1.00	1.00
	Pulse (In Rs.)	To other Net Work		1.20		1.20	1.20	1.20		1.20	1.20

^{*} In NCR SSAs (only in Faridabad, Ghaziabad, Gurgaon & Noida), available free calls under combo plans are offered as 50% calls within BSNL N/W and 50% calls to other N/W w.e.f 01-04-2013.

 $^{^{\#}}$ upto 4 Mbps till 30 GB, 512 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA, Rajahmundry SSA, Vishakhapatnam SSA, Vijaywada SSA, Guntur SSA, Eluru SSA, Tirupati SSA & Nellore SSA only)

^{##} upto 4 Mbps till 100 GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only)
upto 4 Mbps till 175 GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad

^{###} upto 4 Mbps till 175 GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabac SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only).

[@] Promotional plan for 90 days w.e.f. 10-05-2014

D.02. BROADBAND TARIFF UNLIMITED PLANS

S. No.	Particulars		BBG Combo ULD 1800	BBG Combo ULD 2250	BBG Combo ULD 2799@	BBG Combo ULD 3500	BBG Combo ULD 6300	BBG Speed Combo 1745 VDSL	BBG Super Speed Combo 2845 VDSL	BBG Super Speed Combo 3445 VDSL
1	Bandwidth Speed)	(Download	upto 2 Mbps till 40 GB, 512 kbps beyond ##	upto 1 Mbps till 100 GB, 512 Kbps beyond ###	upto 4 Mbps till 30 GB, 2 Mbps beyond	upto 2 Mbps till 150 GB, 512 Kbps beyond	upto 4 Mbps till 200 GB, upto 1 Mbps beyond	Upto 8 Mbps till 30 GB, 512 Kbps beyond	Upto 16 Mbps till 80 GB, 512 Kbps beyond	Upto 24 Mbps till 80 GB, 512 Kbps beyond
2	Applicabilit	ty	All Users	All Users	All Users	All Users	All Users	All Users	All Users	All Users
3	Monthly Cl	harges (Rs)	1800	2250	2799	3500	6300	1745	2845	3445
4	Annual Pay (Rs.) [11 x	yment Option FMC]	19800	24750	30789	38500	69300	19195	31295	37895
5	Two Years Option (Rs	Payment .) [21 x FMC]	37800	47250	58779	73500	132300	36645	59745	72345
6		rs Payment .) [30 x FMC]	54000	67500	83970	105000	189000	52350	85350	103350
7	Download, (MB/ GB) p	/Upload Limit per month	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
8	Additional Charges/V free downl limit (Rs)	U	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	NA	NA	NA
9	Free E-mai (Per E-mail	l IDs/Space I ID)	1/5 MB	1/5 MB	2/5 MB	4/5MB	4/5MB	1/5 MB	2/5 MB	2/5MB
10	Static IP Ac Request)	ddress (On	One @ Rs. 1800/- p.a. additional	One @ Rs. 1800/- p.a. additional	One @ Rs. 1800/- p.a. additional	One Free	One Free	One @ Rs. 1800/- p.a. additional	One Free	One Free
11	Security De	eposit	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month Charges	One Month Charges	One Month Charges
12	Minimum I	Hire Period	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month
13	Telephone monthly ch	fixed narges in Rs	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
14	Free Calls BSNL N/V	•	500	250	250	500	1000	1000	1000	1000
15	MCU Charges / Pulse	To BSNL N/W after free calls	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
	(In Rs.)	To other Net Work	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20

^{*} In NCR SSAs (only in Faridabad, Ghaziabad, Gurgaon & Noida), available free calls under combo plans are offered as 50% calls within BSNL N/W and 50% calls to other N/W w.e.f 01-04-2013.

^{##} upto 4 Mbps till 100 GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only).
upto 4 Mbps till 175 GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only).

D.03 BROADBAND TARIFF RURAL PLANS

	Rural Plans ^										
S.No.	Particulars	BBG Rural USOF 99	BBG Rural USOF 150	BBG Rural Combo 250	BBHome Rural Combo UL 550	BBG Rural Combo 999					
1	Bandwidth (Download Speed)	512 Kbps/ upto 2Mbps	512 Kbps/ upto 2Mbps	512 Kbps/ upto 2Mbps	512 Kbps Flat	512 Kbps/ up to 2 Mbps					
2	Applicability	All Rural	All Rural	All Rural	Rural Home	All Rural					
3	Monthly Charges (Rs)	99	150	250	550	999					
4	Annual Payment Option (Rs.) [11 x FMC]	1089	1650	2750	6050	10989					
5	Two Years Payment Option (Rs.) [21 x FMC]	2079	3150	5250	11550	20979					
6	Three Years Payment Option (Rs.) [30 x FMC]	2970	4500	7500	16500	29970					
7	Download/Upload Limit (MB/ GB) per month	400 MB	1 GB	1.5 GB	Unlimited	20 GB					
8	Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.30 upto 3 GB, 0.10 beyond 3 GB	0.30 upto 3 GB, 0.10 beyond 3 GB	0.20 upto 3 GB, 0.10 beyond 3 GB	N/A	0.10					
9	Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB					
10	Static IP Address (On Request)	NA	NA	NA	NA	NA					
11	Security Deposit	Nil	Nil	Nil	Nil	Nil					
12	Minimum Hire Period	Nil	Nil	Nil	Nil	Nil					
13	Telephone fixed monthly charges in Rs	As per existing	As per existing	NIL	NIL	NIL					
14	Free Calls	Rural Landline Plan	Rural Landline Plan	100**	150**	450**					
15	MCU charges/ pulse in Rs.	riaii	Fiaii	1.00	1.00	1.00					

^{**} To all Networks.
^ No charges for registration, modem, security deposit and installation will be taken from customers for these USO Plans in rural areas subject to first 31 connections per rural exchange.

D.04 BROADBAND TARIFF (CSC/PCO) PLANS

			CSC Plans	(CSC/I CO) I E	PCO Plans	Special Cat	Special Category Plans.	
S.NO.	Particulars	BB CSC 400 BB CSC ULD 999 BB CSC UL 1500		BB PCO 425	BB Home ULD 499 Enterprise	BBG 700 E-Governance		
1	Bandwidth (Download Speed) upto	512 Kbps/ Upto 2Mbps	Upto 2 Mbps till 20 GB & 256 Kbps beyond 20 GB	Upto 2 Mbps till 30 GB & 512 Kbps beyond 30 GB	512 Kbps/ Upto 2Mbps	512 Kbps upto 4 GB, 256 Kbps beyond	Upto 2Mbps	
2	Applicability	CSCs under e- governance	CSCs under e- Governance	CSCs under e- governance	PCOs Only	Existing Enterprise Customers only (till the validity of current agreements)	E-Governance projects of Govt. only	
3	Monthly Charges (Rs)	400	999	1500	425	499	700	
4	Annual Payment Option (Rs) [11 x FMC]	4400	10989	16500	4675	NA	NA	
5	Two Years Payment Option@ (Rs.) [21 x FMC]	8400	20979	31500	8925	NA	NA	
6	Three Years Payment Option@ (Rs.) [30 x FMC]	12000	29970	45000	12750	NA	NA	
7	Download/Upload Limit (MB/ GB) per month	4 GB	Unlimited	Unlimited	4 GB	Unlimited	4 GB	
8	Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.15	NA	NA	0.20	Not Applicable	0.30 upto 5 GB, 0.15 thereafter	
9	Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	
10	Static IP Address (On Request)	NA	NA	NA	NA	NA	NA	
11	Security Deposit	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	
12	Minimum Hire Period	Nil	Nil	Nil	Nil	One Month	One Month	
13	Telephone fixed monthly charges in Rs	As per existing	As per existing	As per existing	As per existing	As per existing	As per existing	
14	Free Calls	Landline Plan	Landline Plan	Landline Plan	PCO Tariff	Landline	Landline	
15	MCU charges/ pulse in Rs.					Plan	Plan	

D.05 BROADBAND INSTALLATION/MODEM CHARGES/SCHEMES

INITIAL AND OTHER CHARGES:

THE PART OF THE CONTROL OF										
Installation charges	Rs 250 (In case of modem from BSNL on rental or customer owned modem)									
Shifting Charges			Nil							
Change of Plan Charges			Nil							
	Modem Charges:- (A) Modem on Outright purchase: Different options are given below:									
Ports	ADSL Basic Modem	ADSL WiFi ADSL Basic Modem ADSL WiFi-TA Modem VDSL WiFI Modem								
Ethernet	One	Four	Four	Four						
Wi-Fi	-	One	One	One						
USB	One	-	-	-						
Terminal Adapter	-	-	One	-						
MRP Charges (Rs) ~	1400	2100	2550	3250						
(B) Modem on Rent: (i) The monthly rental for	modems shall be a	s given below:							
			Modem Type							
Particulars	ADSL Basic Modem ADSL WiFi Modem ADSL WiFi-TA Modem VDSL WiFI Modem									
Monthly Rental	Rs. 70 p.m.	Rs. 70 p.m. Rs. 110 p.m. Rs. 130 p.m. Rs. 150 p.m.								
(ii) Security Deposit (refundable): Rs 500										

 $^{^{\}sim}$ Inclusive of VAT/Sales Tax and AMC for five years.

D.06

Broadband Combo Flexi Plans.

S.No.	Particulars	Flexi General Combo Plan 500	Flexi General Combo Plan 750	Flexi General Combo Plan 1000	Flexi General Combo Plan 1250	Flexi General Combo Plan 1500			
1	Bandwidth (Download Speed)	Upto 2 Mbps till 3 GB, 256 Kbps beyond	Upto 2 Mbps till 5 GB, 256 Kbps beyond	Upto 2 Mbps till 10 GB, 256 Kbps beyond	Upto 4 Mbps till 12 GB, 256 Kbps beyond	Upto 4 Mbps till 20 GB, 256 Kbps beyond			
2	Applicability	All users	All users	All users	All users	All users			
3	Minimum Monthly Charges (Rs)	500	750	1000	1250	1500			
4	Annual Payment Option (Rs) (11*FMC)	5500	8250	11000	13750	16500			
5	Free Broadband usage + Free Calls (worth Rs./Per Month)	500	750	1000	1250	1500			
6	Broadband Usage Charges/MB (Rs.)	0.3	0.2	0.15	0.15	0.1			
7	Security Deposit #	One Month FMC	One Month FMC	One Month FMC	One Month FMC	One Month FMC			
8	Minimum Hire Period	One Month	One Month	One Month	One Month	One Month			
9	Telephone fixed monthly charges in Rs	NIL	NIL	NIL	NIL	NIL			
10	Intra and Inter Circle Call charges/ mi	nute in Rs. (Pulse Ra	te 60 Seconds)						
11	LL to BSNL LL/ BSNL WLL (except 10 digit numbers)	0.4	NIL for the calls within SDCA, 0.3 for other calls	NIL for the calls within Circle, 0.2 for other calls	NIL	NIL			
12	LL to BSNL Cellular/BSNL WLL (10 digit numbers)	0.4	0.3	0.2	0.2	NIL			
13	LL To Others	1.00	1.00	1.00	1.00	1.00			
14	ISD charges	As per Existing IS	As per Existing ISD tariff for Landline on per minute basis. (Pulse rate shall be 60 seconds for all countries.)						
15	# For Customers having ISD facility, th	# For Customers having ISD facility, the security Depoist charges shall be Rs. 2000/- irrespective of Plan opted.							

Note:- 1) Flexi shall not be applicable to Call Centres/PBXs /PCOs/ Cyber Cafes.

Discount @ 10% of FMC & usage charges Broadband is available to serving/retired Employes of Cetnral/State Govt/PSUs.

D.07 VOLUME BASED PREPAID TARIFF BROADBAND TARIFF (Effective from 01.08.2011)

(Rationalized vide Circular No. R&C-CFA 16/11-12)

A. <u>Initial Charges at the time of application</u>:

Particulars			Amount in Rs.
Installation charge			Rs. 250/- (*)
Madamahanan faransaisha mushan	ADSL Basic		Rs. 1100/-(#)
Modem charges for outright purchase	Modem charges for outright purchase ADSL WiFi		Rs. 1800/-(#)
Activation Charges(to be co	llected through	D/note	100/-
Activation Initial benefit		Free Usage	400 MB
Activation initial benefit		Validiy	30 days

^(*) Service Tax extra, (#) Inclusive of VAT/Sales Tax

- > Installation charges and Modem charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection.
- In case of customer having his/her own modem, only Installation charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection.
- B. <u>Creation of Prepaid Broadband account</u>: The creation of Prepaid BB account will be FREE of any charges (other than mentioned at A above) and the account will be created with complementary balance of 50 MB and with validity of 15 days from the date of creation.

²⁾ No discount of any type shall be applicable for the Flexi Plans.

³⁾ Installan Charges for landline and broadband shall be extra, as applicable.

C. Volume based Prepaid Recharge Vouchers .

S. No.	Voucher Type	Down laod Speed	MRP of the Voucher in Rs. (inclusive of Service	Data Usage in GB	Validity in days	GP-1*	GP- 2**
NO.		Speed	Tax)	ш СБ	uays		2
1	BBV RL 200	Upto 2 Mbps	200	700M	30	15	30
2	BBV RL 250	Upto 2 Mbps	250	1.5	15	15	30
3	BBV RL 350	Upto 2 Mbps	350	2.5	15	15	30
4	BBV RL 450	Upto 2 Mbps	450	3	30	15	30
5	BBV RL 600	Upto 2 Mbps	600	5	30	15	30
	BBV RULG 625	Upto 256 Kbps	625	Unlimited	20	15	30
6	BBV RL 800	Upto 4 Mbps	800	8	15	15	30
7	BBV RULG 990	Upto 512 Kbps	990	Unlimited	20	15	30
8	BBV RL 1500	Upto 8 Mbps	1500	25	15	15	30
9	BBV RULG1600	Upto 1 Mbps	1600	Unlimited	20	15	30
10	BBV RL 1750	Upto 2 Mbps	1750	16	90	15	30
11	BBV RL 1800	Upto 2 Mbps	1800	7	180	15	30
12	BBV RL 3000	Upto 2 Mbps	3000	13	360	15	30

For limited plans, balance usage available if any will be carried forward, in case of recharge within the Grace Period *GP-1 (i.e. 15 days). Beyond 15 days (*GP-1), balance usage available if any will not be carried forward, but the customer can recharge his account upto another 45 days (**GP-2). After expiry of the additional grace period of 45 days (**GP-2), the account of the customer shall be deleted from the system.

D. Top up Vouchers for Volume Based Plans:

Top up vouchers of the following denominations shall be available for additional data usage without any change in validity:

S. No.	Voucher Type	MRP of the Voucher in Rs. (inclusive of Service Tax)	Data Usage in GB
1	BBV Topup 200	200	2
2	BBV Topup 375	375	5

E. Validity Vouchers for Volume Based Plans:

S. No.	Voucher Type	MRP of the Voucher in RS. (inclusive of Service Tax)	Validity in days
1	BBV Validity 100	100	15

Validity and Top Up Voucher shall not be applicable to those using unlimited usage.

- F. E-mail ID: On request by the customer, an email id with 5 MB mail space shall be given in bsnl.in domain.
- **G.** Renewal / Recharge of account: The customer can recharge his account online from the BSNL portal after purchasing the voucher either through BSNL CSC or other retail outlets. The customer can also recharge through online payment mode.

Landline & Broadband Tariff (SPECIAL TARIFF PLANS FOR MPS LS&RS)

D.08

Landline Connections.

Particulars	Charges.
Fixed Monthly Charges	195
(irrespective of Exchange area/capacity)	
Free Calls	NIL
Unit call rate	Rs. 1/- ONNET & Rs. 1.2 OFFNET
Pulse rate	As applicable to One India Plan as communicated vide letter No. 3-
(Local/intra network/Inter network/Other network.)	4/2009-R&C [CFA) dated 22.11.2010, modified from time to time.
ISD Pulse rate	As applicable to One India Plan as communicated vide letter No. 3-
	1/2010-R&C [CFA) dated 31.07.2012, modified from time to time.

• <u>Broadband over Landline</u> (already circulated vide letter No. No.1-1/2009-R&C [CFA] dated: 03.11.10 (Circular No. 39/10-11)

Particulars	BB MP ULD 1500	BB MP ULD 1000
Bandwidth (Download Speed)	2 Mbps upto 30 GB / 512 Kbps beyond 30 GB	1 Mbps upto 15 GB / 512 Kbps beyond 15 GB
Applicability	Hon'ble Members of Parliament.	Hon'ble Members of Parliament.
	BB connection under this Plan to be provided on any of the two Telephone connections working in the service area of BSNL for an MP, only if, the Broadband facility for which charges are payable by Lok Sabha/Rajya Sabha Sectt. is not already availed by the MP against telephones provided by MTNL at Delhi / Mumbai.	BB connection under this Plan to be provided to MPs on any of the two Telephone connections working in the service area of BSNL.
Fixed Monthly Charges	Rs. 1500/- (Payable by Lok Sabha/Rajya Sabha Sectt.)	Rs. 833/- (payable by Lok Sabha/Rajya Sabha Sectt. by adjustment against the value of 10,000 calls per annum surrendered by Hon'ble MP from allotted free call quota of 1,50,000 calls against all telephones).
Download/Upload Limit (MB/ GB)	Unlimited	Unlimited
Free E-mail IDs/Space (Per E-mail ID)	2/5 MB	1/5 MB
Static IP Address (On Written Request)	Not Applicable	Not Applicable
Security Deposit for Broadband	NIL	NIL

E. INTERNET SERVICES

A. PSTN Dial Up Access Tariff Card:

Package	Hours	urs Limited Access & 4 MB Email		Limited Ad	cess & 10 MB	Unlimited Access & 10 MB Email Space		
		Space	Space E		Email Space			
		Validity	Charge	Validity	Charge	Validity	Charge	
Temporary	25	6 Months	Rs.150	N.A	N.A	N.A	N.A	
Regular	50	1 Year	Rs.250	N.A	N.A	N.A	N.A	
Executive	100	2 Years	Rs.500	N.A	N.A	N.A	N.A	
Silver Pass	200	2 Years	Rs.1000	N.A	N.A	N.A	N.A	
Gold Pass	500	2 Years	Rs.2300	1 Year	Rs.2500	N.A	N.A	
Corporate	1000	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A	
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.9000	

B. ISDN Dial Up (64 kbps) Access Tariff Card:

Package	Hours	Limited Acc	cess & 4 MB e	Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.1000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.8000	1 Year	Rs.9000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.16000	N.A	N.A
Fixed IP	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.30000
Package									

C. ISDN Dial Up (128 kbps) Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.2000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.9000	1 Year	Rs.10000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.16000	1 Year	Rs.18000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.32000	N.A	N.A
Fixed IP Package	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.54000

Note:

- (i) Service Tax as applicable shall be extra
- (ii) One User ID and E-mail ID per package except for Corporate Package where it is 2.
- (iii) Simultaneous logins per user ID shall be 2 in case of limited access & one in case of unlimited access scheme.
- (iv) In unlimited access schemes the access is restricted from two specified telephone numbers (CLIP restriction)
- (v) E-mail space per E-mail ID shall be 4 MB or 10 MB
- (vi) Free web space for user ID shall be 1 MB
- (vii) Free access from 11 P.M. to 8 A.M. on weekdays & for full day on Sundays and 3 national holidays.

D Tariff for Short Duration Internet Connectivity:

S.No.	Item	Details
1	Minimum period of hire	(i) upto 7 days
		(ii) more than 7 days but less that 15 days
2	Minimum hire bandwidth	512 Kbps
3	Initial Charges (One time) as	Rs.1000/-
	per prevailing rates	
4	Fixed Charges	To be charged as per prevailing rates as under:-
		(i) upto 7 days equivalent to charges of 15 days
		(ii) more than 7 days and less than 15 days, equivalent to 1 month charges
5	Local Lead charges	As per Para C (3). Connectivity is to be
	(on existing infrastructure)	provided on existing infrastructure only.
6	Special discount to institutions	No discount applicable
7	Payment	All payments will be in advance

F. FTTH SERVICE

S. No.	Particulars	Fibro Combo ULD 599 CS3 #	Fibro Combo ULD 685 CS11 ###	Fibro Home ULD 850 CS1	Fibro ULD 950 CS7 ##	Fibro Combo ULD 999 CS4 #	Fibro Combo ULD 1101 CS12 ###	Fibro Combo ULD 1299 CS8 ##	Fibro Home ULD 1400 CS2	Fibro ULD 1450 CS9 ##
1	Bandwidth (Download Speed)	Upto 4 Mbps till 25 GB, 512 Kbps beyond	Upto 16 Mbps till 10 GB, 512 Kbps beyond	Upto 1 Mbps till 8 GB, 512 Kbps beyond	Upto 8 Mbps till 15 GB, 512 Kbps beyond	Upto 16 Mbps till 50 GB, 2 Mbps beyond	Upto 16 Mbps till 25 GB, 512 Kbps beyond	Upto 8 Mbps till 15 GB, 512 Kbps beyond	Upto 4 Mbps till 16 GB, 512 Kbps beyond	Upto 16 Mbps till 30 GB, 512 Kbps beyond
2	Applicability	Home users in Hyderabad, Vijaywada and Sangareddy only	All users in Pune SSA of MH circle only	Home users in Chennai TD only	Home Users in Ghaziabad & Noida SSAs of UP(West)	Home users in Hyderabad, Vijaywada and Sangareddy only		Home Users in Ghaziabad & Noida SSAs of UP(West)	Home users in Chennai TD only	Home Users in Ghaziabad & Noid a SSAs of UP(West)
3	Monthly Charges (Rs)	599	685	850	950	999	1101	1299	1400	1450
4	Annual Payment Option (Rs.) [11 x FMC]	6589	7535	9350	10450	10989	12111	14289	15400	15950
5	Two Years Payment Option (Rs.) [21 x FMC]	NA	NA	17850	NA NA		NA	NA	29400	NA
6	Three Years Payment Option (Rs.) [30 x FMC]	rs Payment Option		25500	NA	NA	NA	NA	42000	NA
7	Download/Upload Limit (MB/ GB) per month	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
8	Additional Usage Charges/ MB beyond free download/upload limit (Rs)	NA	NA	NA	NA	NA	NA	NA	NA	NA
10	Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
11	Static IP Address (On Request)	NIL	NIL	NA	NA	NIL	NIL	NA	NA	NA
12	Security Deposit	One month FMC	One month FMC	One month FMC	One Month FMC	One month FMC	One month FMC	month Month	One month FMC	One Month FMC
13	Minimum Hire Period	One month	One month	One Month	One Month	One Month	One month	One Month	One Month	One Month
14	Telephone Fixed Monthly Charges in Rs.	Felephone Fixed Monthly		As per existing LL	NIL	NIL	NIL		As per existing LL	
15	Free Calls	NIL	NIL		Plan	NIL	NIL	500		Plan
16	MCU charges/pulse in Rs. (To BSNL N/W after free calls)	1.20	1.20			1.20	1.20	1.00		
	MCU charges/pulse in Rs. (To other N/W)	1.20.	1.20.			1.20	1.20	1.20		

F. FTTH SERVICE

S. No.	Par	ticulars	Fibro Combo ULD 1650 CS1 ##	Fibro Combo ULD 2111 CS13 ###	Fibro Combo ULD 2499 CS5 #	Fibro Combo ULD 2799 CS6 #	Fibro ULD 3999	Fibro ULD 5999	Fibro ULD 9999	Fibro ULD 16999
1	Bandwidth Speed)	ı (Download	Upto 16 Mbps till 30 GB, 512 Kbps beyond	Upto 16 Mbps till 100 GB, 512 Kbps beyond	Upto 50 Mbps till 100 GB, 6 Mbps beyond	Upto 50 Mbps till 200 GB, 6 Mbps beyond	Upto 10 Mbps till 50 GB, 512 Kbps beyond	Upto 20 Mbps till 100 GB, 512 Kbps beyond	Upto 50 Mbps till 150 GB, upto 1 Mbps beyond	Upto 100 Mbps till 200 GB, upto 2 Mbps beyond
2	Applicabili	ty	Home Users in Ghaziabad & Noida SSAs of UP(West)	All users in Pune SSA of MH circle only	Home users in Hyderabad, Vijaywada and Sangareddy only	Home users in Hyderabad, Vijaywada and Sangareddy only	All users	All users	All users	All users
3	Monthly C	harges (Rs)	1650	2111	2499	2799	3999	5999	9999	16999
4	Annual Par (Rs.) [11 x	yment Option FMC]	18120	23221	27489	30789	43989	65989	109989	186989
5	Two Years Option (Rs	Payment .) [21 x FMC]	NA	NA	NA	NA	83979	125979	209979	356979
6		rs Payment .) [30 x FMC]	NA	NA	NA	NA	119970	179970	299970	509970
7	Download (MB/ GB) I	/Upload Limit per month	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
8	•	Usage AB beyond load/upload	NA	NA	NA	NA	NA	NA	NA	NA
10	Free E-mai (Per E-mai	l IDs/Space I ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB
11	Static IP Ad Request)	ddress (On	NIL	NIL	NIL	NIL	One Free	One Free	One Free	One Free
12	Security Do	eposit	One month FMC	One month FMC	One month FMC	One month FMC	One month FMC	One month FMC	One month FMC	One month FMC
13	Minimum	Hire Period	One month	One month	One Month	One Month	One Month	One Month	One Month	One Month
14	Telephone Monthly C	Fixed harges in Rs.	NIL	NIL	NIL	NIL				
15	Free Calls		500	NIL	NIL	NIL				
16	MCU Charges /Pluse	(To BSNL N/W after free calls)	1.00	1.2	1.2	1.2				
	in Rs.	(To other N/W)	1.20	1.2	1.2	1.2				

INITIAL AND OTHER CHARGES

Activation/Installation charges (Rs.)	500	
ONT Security Deposit (Rs.)*	1000 ###	
ONT Charges per month (Rs.)[When taken or	rent]	150
ONT Outright Purchase option (in Rs.)	ONT Configuration A-Type	12000
ON Outlight Furchase option (in Ks.)	14500	
In addition to these exclusive FTTH Broadbna	plans are also available on FTTH with the same FMC.	

^{*} A refundable Security Deposit is to be taken for the ONT Type A or Type B which is to be refunded on return of the ONT in working Condition.
1. Security Deposit shall be Rs 500 if the subscriber Pays For plan Charges of 6 months in advance.

^{2.} In case of annual payment option security deposit is completely waived off.